SUSTAINABILITY POLICY

2nd Version – March 2015







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The terms mentioned herein are defined in the Corporate Glossary.



1. OBJECTIVE

Establish management criteria to develop the business in a sustainable manner, creating long-term value for Colbún S.A. (hereinafter "Colbún" or the "Company"), its shareholders and stakeholders.

2. SCOPE

This policy applies to all Colbún areas, and all employees must abide thereby.

3. BASIC PRINCIPLES

- Sustainability is not a business area: IT IS THE BUSINESS.
- Meet the applicable legislation and the commitments undertaken by the Company with the support of management systems when appropriate.
- Establish trust relationships with each of our stakeholders so as to jointly generate longterm shared VALUE¹.
- Respect the rights of the various stakeholders Colbún relates to.
- With our shareholders:
 - Maximize the Company's long-term value, through an outstanding operation and sustainable growth.
- With our workers:
 - Offer high-quality employment in a safe work environment that enables

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¹ We understand value in the broad sense of the word--not just as economic value, but as social and environmental value as well.



continuous improvement, collaboration and personal development.

• With the environment:

- Develop and operate our projects and facilities in such a way that they
 harmoniously integrate with the environment, thus minimizing their
 environmental impact.
- Take care of our natural resources and make efficient use thereof to preserve them through time, and to prevent them from losing their selfdepuration or regeneration capacity.
- Our environmental management must take into consideration the recognition of biodiversity, natural habitats and the greenhouse gas effect so that our activities are developed in an environmentally feasible manner.

• With our community and the society:

- **Generate dialogue and trust relationships** with people, citizens' organizations, mass media and authorities who are part of our communities.
- Promote initiatives and projects jointly with our communities so as to contribute to **local development**.

• With our subcontractors and suppliers:

- Exchange best practices, seeking to promote high labor, safety, quality, environmental and social standards, supporting each other in our development and growth in order to achieve excellence throughout the value chain.
- With our clients and suppliers of primary energies:
 - **Generate long-term and transparent relationships**, timely sharing the information required to achieve a **safe**, **competitive and sustainable power supply**.



4. ROLES AND RESPONSABILITIES

4.1 COLBÚN WORKERS

Implement the principles established in this Policy.

4.2 MANAGEMENT, ASSISTANT MANAGEMENT UNITS, HEADS OF UNIT AND AREA SUPERVISORS

• The activities undertaken by these units/individuals should incorporate sustainable practices in agreement with this policy, facilitating its dissemination and maintenance.

4.3 SUSTAINABLE DEVELOPMENT MANAGEMENT DIVISION

- Support, promote and follow-up on the dissemination of this policy throughout the Company.
- Ensure this policy is applied across the Company and disseminated to all of our stakeholders.

4.4 GENERAL MANAGEMENT

 Assign the resources required to procure the adequate infrastructure and personnel aimed at developing and applying this policy.

4.5 BOARD OF DIRECTORS

Approve this policy.



5. EXCEPTIONS

All exceptions shall be documented and approved by the Chief Executive Officer and reported to the Board.

6. NON-COMPLIANCE

In case of non-compliance of this policy, the sanctions stipulated in Colbún's Internal Order, Hygiene and Safety Regulations shall apply.

This version of the policy was approved by Colbún's S.A. Board of Directors in its meeting held on March 31, 2015.