

INFORMATION MANAGEMENT POLICY

1st Version – April 2015



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The terms referred to in the present policy are defined in the Corporate Glossary.

1. OBJECTIVE

Establish general principles and guidelines so that the management of information in Colbún and its subsidiaries (hereinafter Colbún or Company) facilitates the fulfillment of corporate objectives.

2. SCOPE

Applies to all employees of Colbún with access to Company information. Likewise, persons external to Colbún who have access to information of the Company must comply it.

3. BASIC PRINCIPLES

- Provide the means for the information generated in the Company to **be authentic, reliable, correct and available** when required.
- Generate and keep records that are reliable and accessible to authorized persons.
- Identify and classify the Company's **information, managing** it and **adequately protecting** it to avoid its loss or destruction.
- Seek efficiency and economy in the management of records, **storing what is necessary** and **destroying the obsolete**.
- Respect **intellectual property rights** and **confidentiality agreements**.
- **Safeguard** information from unauthorized use, accidental disclosures, errors, fraud, sabotage, industrial espionage, violation of privacy and other actions that could harm it.
- Provide mechanisms to **recover** information and its processing capacity **in a timely and complete manner**, facing any contingent event that interrupts the operation, damages the facilities, mass storage and / or processing equipment.

4. ROLES AND RESPONSIBILITIES

4.1 MANAGEMENT OF SHARED SERVICES

- Develop and implement the necessary procedures and tools for the application and control of the basic principles established in this policy.

4.2 DIVISION MANAGERMENTS AND DEPARTMENT MANAGERMENTS OF COLBÚN.

- Define, design, implement and disseminate practices that are appropriate for compliance with this policy.
- Define the privacy and confidentiality criteria of the information.
- Define terms of custody and maintenance of information

4.3 GENERAL MANAGEMENT

- Assign the necessary resources for the proper management of this policy, in order to have the appropriate infrastructure, methodology and personnel.

4.4 BOARD

- Approve this policy.

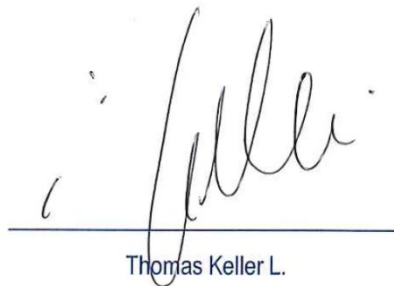
5. EXCEPTIONS

The exceptions must be documented and approved by the General Manager and informed to the Board of Directors.

6. NON-COMPLIANCE

In case of non-compliance with this Policy, the sanctions stipulated in Colbún's Internal Health and Safety Order may be applied.

This policy has been approved by the Board of Colbún in session on April 28, 2015.



Gerente General Colbún

General Manager Colbún