

Workers

Compliance of Goals 2016

STAKEHOLDER	Objective	Indicator / KPI / Milestone	Goal 2016	Actual Result
WORKERS	Security: frequency index Colbún workers + Contractors	Index of fatal accidents' frequency Accidente fatal	1,2 0	2 0
	To be an example in labor relations	Perception evaluation on Colbún's environment	80% Satisfaction	73%
	Excellence in the development of the workers	Internal mobility index	60% internal mobility in the year	55%